



Nimsoft extends monitoring to end user experience for web-based applications

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Nimsoft, a provider of next generation performance and monitoring solutions, has extended its flagship solution to offer real user response time in real time for web services and web-based applications.

The company said the NimBUS Real User Monitoring (RUM) is a cost-effective appliance that collects and analyzes actual application traffic, providing quantitative and service management reports with minimum effort. IT customers will no longer have to reactively respond to anecdotal end user complaints or spend hours of arduous manual analysis to increase the performance of revenue-driving business applications.

NimBUS RUM passive monitoring strongly complements Nimsoft active transaction monitoring to provide a complete application performance management solution. Active monitoring collects data from repeatable, timed intervals to align service levels and assures the availability of the application at all times. Passive monitoring is measured from actual application traffic, data which is analyzed for troubleshooting performance issues and streamlining capacity planning.

NimBUS RUM collects data from more than 200 health checkpoints, such as Web service metrics, transaction response times, network rates, session and page metrics, in addition to size of requests, to establish baselines and thresholds of the true user experience.

NimBUS RUM analyzes the data and generates reports, which highlight heavy users, location-based bottlenecks and other useful performance level evaluations according to application, Web page and number of Web page hits.